

# TruOps Drives Consistent Governance, Risk, and Compliance for World Leading Clinical Research Organization

## SUMMARY

Our client, a world leading clinical research organization consisting of 20 unique clinical research facilities across 18 countries, sought TruOps to facilitate risk management across their enterprise to increase and ensure that the speed and quality with which new therapies are brought to market was not impacted by governance, risk, and compliance (GRC) challenges or mandates. Integrating TruOps provided our client a consistent approach to GRC across all areas of business and assurance that risks were being effectively addressed.

## CHALLENGES

Our client struggled with a consistent approach to risk management in their information security management system (ISMS), including managing and visibility into policies, practices, and procedures.

In an effort to maintain GRC best practices across its enterprise, our client emphasized the need for assurance that the right actions to address risk were being undertaken by the right people in the right way and the ability to report on these efforts was paramount to success.

**The implementation would ensure a consistent approach to ISMS risk management allowing our client's management to achieve the following goals:**

- 🔌 Identify assets and system resources, their sensitivity, and importance to the client's operations through an assessment of applied security controls and frameworks.
- 🔌 State the goal of the risk assessment, along with the desired security level to be attained consistent with the organization's risk appetite.
- 🔌 Provide direction that will reduce risk or mitigate risk to acceptable levels.
- 🔌 Validate threats and investigate potential vulnerabilities to effectively determine appropriate mitigation.
- 🔌 A centralised repository to manage and keep up with Standard and Internal frameworks.
- 🔌 Reporting capabilities to provide visibility into organization's risk and compliance profile and to get rid of manual process to get a streamlined process report.

## SOLUTION

---

After carefully evaluating multiple vendors in the industry, our client chose TruOps' integrated Risk Management and Cyber Risk Management solutions to:

- 🔌 Integrate TruOps with no disruption to the organization.
- 🔌 Bring all the auditable old data with the application using external files.
- 🔌 Achieve full visibility of its organization's assets and system resources.
- 🔌 Simplify assessments and automate risk identification.
- 🔌 Create tailored, user friendly dashboarding and reporting.
- 🔌 Generate a centralized view of scanned vulnerabilities and their automated treatment process.

After integrating TruOps, our client was able to conduct regular audits and reviews to assess the effectiveness of controls of frameworks.

## CONCLUSION

---

TruOps successfully drove consistent GRC across one of the world's leading providers of clinical research and its multiple business units. Efficacy and visibility of GRC best practices was measurably improved.

## ABOUT TRUOPS

TruOps is a powerful GRC platform that transforms traditionally siloed modules into a risk operations center. Designed to integrate and automate critical GRC functions, TruOps simplifies the security, risk, and compliance processes organizations need to manage and control risk effectively. TruOps meets your organization where it is today and scales to meet evolving cyber risks, whether regulatory, internal, or third party.